

COVISTA, INC.

Ill. C.C. No. 1  
Original Sheet No. 1

TITLE SHEET

ILLINOIS TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by Covista, Inc. ("Covista"), with principal offices at 721 Broad Street, 2nd Floor, Chattanooga, Tennessee 37402. This tariff applies for services furnished within the State of Illinois. This tariff is on file with the Illinois Commerce Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

CANCELLING ILL CC TARIFF NO 1 OF

TOTALTEL, INC.

IN ITS ENTIRETY

---

Issue Date: November 14, 2000    Effective Date: November 15, 2000  
Pursuant to an Order in ICC Docket No.  
97-0642 Entered on April 8, 1998

By:                                    A. John Leach, Jr.  
721 Broad Street, 2<sup>nd</sup> Floor  
Chattanooga, TN 37402



COVISTA, INC.

Ill. C.C. No. 1  
Original Sheet No. 3

**CLASSIFICATION OF SERVICES**

Pursuant to the Public Utilities Act., Ill. Rev. Stat., Ch. 111 2/3, Sections 13-501, 13-502, and 83 Ill. Adm. Code Part 745, Carrier hereby files pursuant to Section 13-502(b) its declaration that all services for all Customers contained in this tariff, I.C.C. No. 1, are competitive services. This tariff applies to the provision of resold interexchange telecommunications services within the State of Illinois.

---

Issue Date: November 14, 2000    Effective Date: November 15, 2000  
Pursuant to an Order in ICC Docket No.  
97-0642 Entered on April 8, 1998

By:                                    A. John Leach, Jr.  
721 Broad Street, 2<sup>nd</sup> Floor  
Chattanooga, TN 37402







SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Delete or Discontinue
- I - Change Resulting In An  
Increase to A Customer's Bill
- M - Moved from Another Tariff Location
- N - New
- R - Change Resulting In A  
Reduction to A Customer's Bill
- T - Change in Text or Regulation  
But No Change In Rate or Charge

---

Issue Date: November 14, 2000    Effective Date: November 15, 2000  
Pursuant to an Order in ICC Docket No.  
97-0642 Entered on April 8, 1998

By:                                    A. John Leach, Jr.  
721 Broad Street, 2<sup>nd</sup> Floor  
Chattanooga, TN 37402

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to Covista's location or switching center.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable Covista to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

Commission - Used throughout this tariff to mean the Illinois Commerce Utility Commission.

Customer - The person, firm, corporation or other legal entity which orders the services of Covista or purchases a Covista Prepaid Calling Card and/or originates prepaid calls using such cards, and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Company or Covista - Used throughout this tariff to mean Covista, Inc., a New Jersey Corporation.

Holiday - New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Holidays shall be billed at the evening rate from 8 a.m. to 11 p.m. After 11 p.m., the lower night rate shall go into effect.

Prepaid Account - An inventory of Telecom Units purchased in advance by the Customer, and associated with one and only one Authorization Code as contained in a specific Prepaid Calling Card.

---

**Issue Date: November 14, 2000    Effective Date: November 15, 2000**  
**Pursuant to an Order in ICC Docket No.**  
**97-0642 Entered on April 8, 1998**

**By:**  
**A. John Leach, Jr.**  
**721 Broad Street, 2<sup>nd</sup> Floor**  
**Chattanooga, TN 37402**



**SECTION 2 - RULES AND REGULATIONS****2.1 Undertaking of the Company**

This tariff contains the regulations and rates applicable to intrastate resale telecommunications services provided by Covista for telecommunications between points within the State of Illinois. Resale services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers prior to accepting the service order. The service application shall not in itself obligate the Company to provide services or to continue to provide service if a later check of applicant's credit record is, in the opinion of the Company, contrary to the best interest of the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement. The Company does not own any switching, transmission or other physical facilities in Illinois.

---

Issue Date: November 14, 2000    Effective Date: November 15, 2000  
Pursuant to an Order in ICC Docket No.  
97-0642 Entered on April 8, 1998

By:

A. John Leach, Jr.  
721 Broad Street, 2<sup>nd</sup> Floor  
Chattanooga, TN 37402













- 2.5.1.D By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting Covista from furnishing its services.
- 2.5.2 Without incurring liability, Covista may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and Covista's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
- 2.5.3 Service may be discontinued by Covista without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when Covista deems it necessary to take such action to prevent unlawful use of its service. Covista will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.

---

Issue Date: November 14, 2000    Effective Date: November 15, 2000  
Pursuant to an Order in ICC Docket No.  
97-0642 Entered on April 8, 1998

By:                                    A. John Leach, Jr.  
721 Broad Street, 2<sup>nd</sup> Floor  
Chattanooga, TN 37402





2.6.6 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

2.6.7 The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A}{720} \times B$$

"A" - outage time in hours

"B" - monthly charge for affected activity

**2.7 Restoration of Service**

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

**2.8 Deposit**

The Company does not require deposits.

**2.9 Advance Payments**

The Company does not require advance payments.

---

Issue Date: November 14, 2000    Effective Date: November 15, 2000  
Pursuant to an Order in ICC Docket No.  
97-0642 Entered on April 8, 1998

By:

A. John Leach, Jr.  
721 Broad Street, 2<sup>nd</sup> Floor  
Chattanooga, TN 37402

**2.10 Payment and Billing**

- 2.10.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt. A late fee will be assessed upon any unpaid amount commencing 25 days after rendition of bills.
- 2.10.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, presubscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, presubscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer. Recurring charges and non-recurring charges are billed in advance. Charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.
- 2.10.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing within 30 days after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company in writing within such 30 day period.

---

Issue Date: November 14, 2000    Effective Date: November 15, 2000  
Pursuant to an Order in ICC Docket No.  
97-0642 Entered on April 8, 1998

By:

A. John Leach, Jr.  
721 Broad Street, 2<sup>nd</sup> Floor  
Chattanooga, TN 37402

**2.11 Collection Costs**

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or non-regulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

**2.12 Taxes**

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein, except as described for prepaid calling card service.

**2.13 Late Charge**

A monthly late fee in the amount of 1.5% or the amount otherwise authorized by law, whichever is lower, will be charged on any past due balances.

**2.14 Returned Check Charge**

A fee will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

---

Issue Date: November 14, 2000    Effective Date: November 15, 2000  
Pursuant to an Order in ICC Docket No.  
97-0642 Entered on April 8, 1998

By:

A. John Leach, Jr.  
721 Broad Street, 2<sup>nd</sup> Floor  
Chattanooga, TN 37402





**3.3 Level of Service**

A Customer can expect end to end network availability of not less than 99% at all times for all services.

**3.4 Billing Entity Conditions**

When billing functions on behalf of Covista or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. Covista's name and toll-free telephone number will appear on the Customer's bill.

---

Issue Date: November 14, 2000    Effective Date: November 15, 2000  
Pursuant to an Order in ICC Docket No.  
97-0642 Entered on April 8, 1998

By:

A. John Leach, Jr.  
721 Broad Street, 2<sup>nd</sup> Floor  
Chattanooga, TN 37402



3.5.4 Covista Prepaid Calling Cards.

This service permits use of Covista Prepaid Calling Cards for placing long distance calls. Customers may purchase Covista Prepaid Calling Cards at a variety of retail outlets or through other distribution channels. Covista Prepaid Calling Cards are available at a variety of face values ranging from five dollars (\$5.00), in one dollar (\$1.00) increments. Covista Prepaid Calling Card service is accessed using the Covista toll-free number printed on the card. The caller is prompted by an automated voice response system to enter his/her Authorization Code, and then to enter the terminating telephone number. Covista's processor tracks the call duration on a real time basis to determine the number of Telecom Units consumed. The total consumed Telecom Units for each call, which includes applicable taxes, is deducted from the remaining Telecom Unit balance on the Customer's Covista Prepaid Calling Card.

All calls must be charged against an Covista Prepaid Calling Card that has a sufficient Telecom Unit balance. A Customer's call will be interrupted with an announcement when the balance is about to be depleted.

---

Issue Date: November 14, 2000    Effective Date: November 15, 2000  
Pursuant to an Order in ICC Docket No.  
97-0642 Entered on April 8, 1998

By:

A. John Leach, Jr.  
721 Broad Street, 2<sup>nd</sup> Floor  
Chattanooga, TN 37402





3.5.6 Specialized Pricing Arrangements.

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.

3.5.7 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

3.5.8 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.

---

Issue Date: November 14, 2000    Effective Date: November 15, 2000  
Pursuant to an Order in ICC Docket No.  
97-0642 Entered on April 8, 1998

By:

A. John Leach, Jr.  
721 Broad Street, 2<sup>nd</sup> Floor  
Chattanooga, TN 37402



**4.6 Returned Check Charge**

\$40.00

**4.7 Payphone Dial Around Surcharge**

A dial around surcharge of \$.35 per call will be added to any completed INTRASTATE toll access code and subscriber 800/888 type calls placed from a public or semi-public payphone.

**4.8 Rate Periods**

	Monday - Friday	Sat.	Sun.
8 a.m. to 5 p.m.*	Daytime Rate Period		
5 p.m. to 11 p.m.*	Evening Rate Period		Evening Rate Period
11 p.m. to 8 a.m.*	Night/Weekend Rate Period		

\* To, but not including

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded down to the lower cent.

Issue Date: November 14, 2000    Effective Date: November 15, 2000  
Pursuant to an Order in ICC Docket No.  
97-0642 Entered on April 8, 1998

By:

A. John Leach, Jr.  
721 Broad Street, 2<sup>nd</sup> Floor  
Chattanooga, TN 37402